

# connecting the DoTS



2017  
ANNUAL  
REVIEW



PATCH  
Supporting Hawaii's Child Care Needs



#### Our affiliations:



#### Awards:



## PRESIDENT'S MESSAGE



Aloha,

The theme of this year's report, "Connecting the Dots", is rooted in the belief that we serve our community best by collaborating with partners who share our mission and values. By connecting families to child care and financial resources to pay for it, we give Hawaii's children the opportunity to succeed. By partnering with child care organizations, preschools and family child care home-based providers, we elevate the quality of care available.

We hope you enjoy reading this report which offers tangible results and explores the quality programs offered through PATCH. While these numbers highlight the impact of PATCH, the connections that our clients, families and members make here are one of the greatest benefits. PATCH connects the community to the resources they need to grow, learn about caring for young children, make a living, and also connects them to each other. These key elements help them live happy, healthy, productive lives. This is what makes our agency so important to Hawaii.

#### 2017 Highlights:

- Helped low-to-mid income children attend preschool with Preschool Open Doors subsidy totaling over \$10 million
- Provided more than 8,200 parents with referrals to access quality child care
- Conducted over 3,200 hours of Free education to parents and early education professionals
- Administered the food program to provide over 470,000 healthy, nutritious meals to keiki; from primarily low to moderate income families.

Additionally in 2017, PATCH joined forces with the Department of Health to offer a new home visiting training program to help families build stronger foundations. We laid the groundwork to launch a Homeless Outreach Program which will allow us, for the first time, to connect homeless keiki with resources for their survival, care, education, and health.

PATCH has certainly grown since our grass-roots beginnings in the early 1970's. We are now a multi-service, state-wide organization. Yet our hopes and dreams have not changed or diminished over the years. The children come first in all we do. PATCH strives to give all of Hawaii's young people an equal opportunity for a bright future.

We offer our sincerest thanks to our donors, to our nonprofit partners, and to our volunteers, staff and board for all your support for our activities throughout the year. Thank you for caring about young people and their families in Hawaii. We look forward to connecting with you to continue to elevate and support Hawaii's child care needs.

Mahalo,

**CHERYL NISHITA**  
2017 BOARD PRESIDENT



**8,269**

child care referrals  
provided.

**\$10,758,958**

State-funded tuition assistance helped

**1,714**

at-risk children attend preschool.

**471,684**

meals were fed to 2,389 children  
in our Food Program for low-income kids.  
272 daycares received nutritional support  
services to promote child health.

# WHAT DID WE DO?

**5,468**

parents and early  
education professionals  
attended **1,522**

FREE trainings.

**559**

people assisted to  
start a family  
child care home  
business.  
26 became  
licensed making

**156**

NEW child  
care spaces.

**\$63,086**

helped 97 people take  
college courses in early  
childhood education.

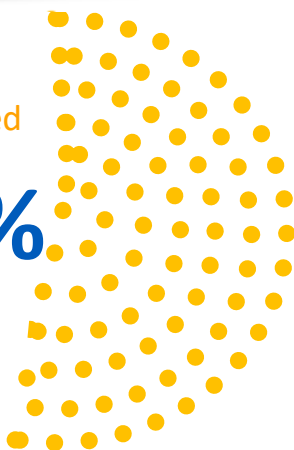
# WHO DID WE HELP?

## GENDER

females  
accounted  
for

**53%**

of those  
using  
PATCH  
services.



## INCOME

**90%**

of PATCH clients earned  
less than state median  
household income.



**86%**  
are low-income.  
**65%**  
live in poverty.

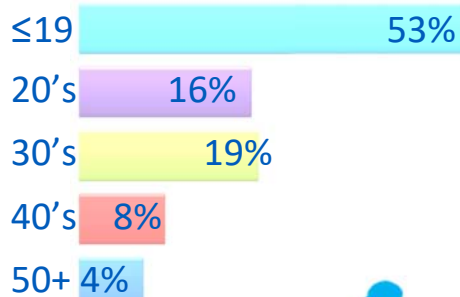


One in three Hawaii  
single mothers with  
children under 5 years  
of age live below the  
poverty line.

"I have taken  
over 25 PATCH courses.  
They have dramatically  
improved my teaching and  
confidence. PATCH training was  
easy, fun, and the instructors had  
wisdom, encouragement, advice,  
and networking to offer me"

- Lynne Marie Fukuda  
Special Education Teacher  
Pahala, Big Island

## AGE



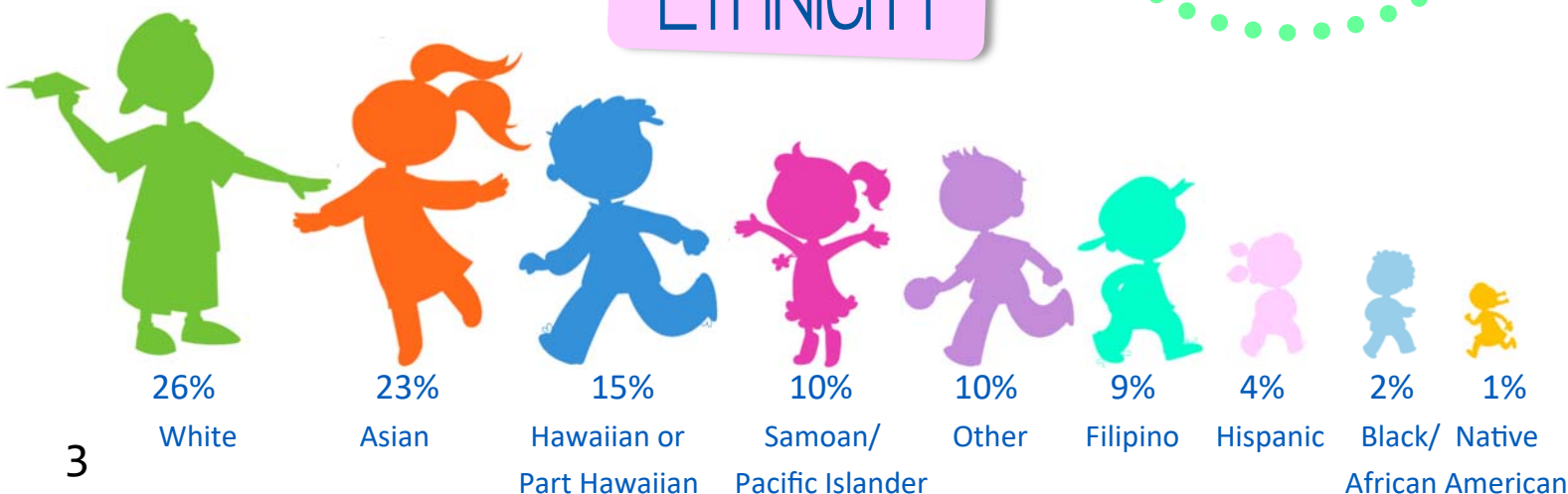
**80%** of keiki were  
under 5 years old.



## IN THEIR OWN WORDS

"I give PATCH  
and their services  
an A++ and a 100%."  
-Meryem C., Maui  
child care referral  
client

## ETHNICITY

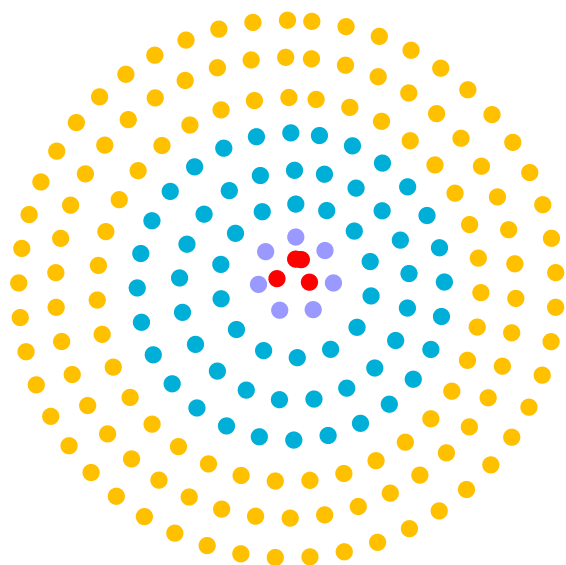








# CHILD CARE IN HAWAII 2017



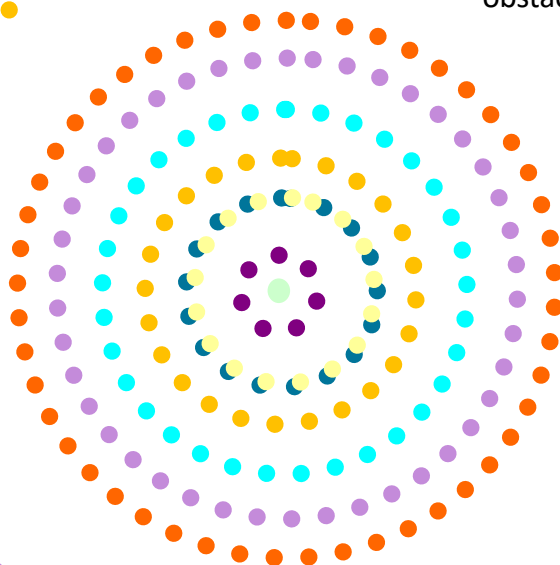
## age of child

- 2 and under 66%
- 3 to 5 years 27%
- 6 and older 4%
- not yet born 3%

Inquiries to PATCH indicate the thousands of young children in need of child care. Most requests are for care for kids aged two years old or younger. The majority of parents chose a family child care home in 2017. Lack of vacancies and the cost of child care remain the largest obstacles for finding care.

## type of care

- family CC home 30%
- undecided 26%
- preschool 18%
- other 9%
- relative/informal 6%
- infant/toddler center 6%
- parents 4%
- before/aft-school 1%



## \*problems finding care

- no openings 36%
- cost 19%
- other 13%
- schedule 12%
- location 11%
- quality 9%

*\*results from follow-up calls;*

# FACILITIES

## CAPACITY &

## ENROLLMENT



**383**

**Family Child  
Care Homes**

Hilo: 51  
Kona: 25  
Kauai: 41  
Maui: 68  
Oahu: 198



**419**

**Preschools**

Hilo: 35  
Kona: 24  
Kauai: 27  
Maui: 62  
Oahu: 271



**65**

**Infant/Toddler  
Centers**

Hilo: 3  
Kona: 5  
Kauai: 0  
Maui: 10  
Oahu: 47



**78**

**Before/After  
School Programs**

Hilo: 6  
Kona: 4  
Kauai: 4  
Maui: 6  
Oahu: 58

**= 29,075 children served  
statewide in 2017**

**64,526\***

children under age 6 need child care.

**- 32,948**

licensed spaces available statewide.

**= 31,578**

spaces are still needed.

*\*U.S. Census Bureau 2014; PATCH 2017*

## THE COST OF CHILD CARE

age range	preschool & center based	family child care home
0-18 months baby:	\$13,548	\$8,304
2-3 year old child:	\$10,404	\$8,040
3-4 year old child:	\$8,940	\$8,016

Average Annual Cost of Child Care by Age Group.

# A CARING CONNECTION

**N**ewly licensed family child care provider, Ashley Rapozo, first connected with PATCH to find licensed child care for her two-month old baby, Ella-Rose, and 17-month old toddler, Ezra. They are so close in age, she wanted them to go together, but could not find a place to take both. PATCH quickly suggested she start her own licensed child care, and offered her help to start one.

When her maternity leave ended, Rapozo resorted to using an unlicensed child care home. She says, “There’s a difference and you can tell it. Non-licensed ones know the rules, but, they also know they don’t have to hold to them, and they don’t. I’d drop Ezra and Ella-Rose off in the morning and there would be one or two other babies there, but, when I got back in the afternoon, there were 7 or 8 school age kids.” And, she adds, “There’s no contract with unlicensed care. They would call me at work to tell me to pick up the kids. Maybe the reason was valid to them, but to me, it was never real. Not to mention, it cost \$1,100 a month for just three days a week for both of them.”

**Seeking quality, Ashley switched to a licensed child care nearby,** but found it wasn’t the right “fit” for her and her keiki.

**In the meantime, PATCH kept gently nudging Ashley to start her own child care business.** When Ashley was not sure if she was ready, PATCH put her in contact with another local child care provider, Chrystal Grady, who said, “You can do this!” One worry for Ashley was how her finances could work: when you work for someone else, you get a regular paycheck, but, in your own business, you don’t. Chrystal said, “Don’t worry about it!” and, “Let all those worries go”.



“The main reason I opened my own child care is I have seen the need myself, especially on this side of the island, not just for how many kids need it but also for quality. And, although it’s hard to just meet the minimum requirements the Department of Human Services (DHS) sets, I still want more. **I want to offer quality, dependable care to others with the same concerns I have, so other women and parents can find it. And, by the way, I love children.**”

“In the beginning, PATCH gave me a list of child cares to call”, says Rapozo, “They’d also email me educational opportunities. As soon as I could, I enrolled in the Basic Series. PATCH’s recruiter came to my house, which was helpful. She told us really simple things we needed, things we had been doing without, like a toddler table and a high chair. She helped us meet DHS standards. PATCH gave me moral support too. **They encouraged me to keep going. PATCH, they’re like the smoother outers!**”

Another thing, “**I went to a special Tom Copeland training PATCH held on the business of child care. What I learned was important. What else? PATCH helped me get my house ready with a Ca\$h for Caring grant.** I bought building materials to close underneath our plantation style house and to finish the fence off with a lattice gate. Now kids can’t run under my house and unwanted animals can’t get in.”



# FINANCIALS

**Ashley really enjoys the PATCH workshops.** There is one coming up on March 12 about physical activities for infants and toddlers. It also helps her see what's going on in the child care world. **She has even considered using PATCH online training to get a Child Development Associate degree.**

**With PATCH's help, it has been pretty smooth sailing but there are always ups and downs:**

"On my licensing day, I had to watch kids that are not my own. So, a friend dropped off all 4 of her kids, all still in diapers. My son had a tantrum, another kid grabbed something, it got thrown across the room. . . I felt like I did something wrong. . . I could not have picked a better day for the licensing staff to come! But, after going through all that, the DHS representative said I had handled it well and I got my license!"

"I interviewed over 5 families. I have an infant and a toddler, so I was trying to find a little older child. You want them to have good vibes with your family, to see the kids enjoy it so much they don't want to leave. **PATCH prepared me well for dealing with families and parents. There's a whole class on it. I get my first client tomorrow.**"

Ashley shares, "I want to express how good the PATCH Kauai staff is. I am very strong-willed. I choose what I'm going to do and I do it. It was bit by bit. . . first the classes, then applying for a license... It was definitely PATCH... and my circumstances. There'd be an email saying "Need First aid/CPR certification? PATCH can help" Next, the staff would call to check in. **It was almost scientific how PATCH got me in - with an email here, a training notice there. It was hook, line and sinker!"**

For Fiscal Years ended June 30, 2017 and 2016

	FYE 2017	FYE 2016
<b>Revenue and Support</b>		
Government grants and contracts	\$3,246,285	\$3,027,594
Contributions from United Way	\$22,751	\$27,387
Program fees	\$62,092	\$71,152
Released from restrictions	\$15,789	\$36,169
Other contributions	\$40,387	\$81,109
Other income	\$34,022	\$9,792
<b>Total Revenue and Support</b>	<b>\$3,421,326</b>	<b>\$3,253,203</b>
<b>Expenses</b>		
Child Care Food Program	\$1,368,227	\$1,443,976
Child Care Training Program	\$546,737	\$528,452
Preschool Open Doors	\$457,558	\$402,468
Resource and Referral Program	\$284,006	\$279,914
Other Child Care Services	\$463,131	\$332,184
Management & General	\$354,457	\$258,207
Fundraising	\$210	\$36,354
<b>Total Expenses</b>	<b>\$3,474,326</b>	<b>\$3,281,555</b>
Increase in unrestricted net assets	(\$53,000)	(\$28,352)
Temporarily restricted contributions	\$7,173	\$24,740
Released from restrictions	(\$15,789)	(\$36,169)
Increase (Decrease) in Temporarily Restricted Net Assets	(\$8,616)	(\$11,429)
Increase in Net Assets	(\$61,616)	(\$39,781)
<b>Net Assets End of Year</b>	<b>\$899,570</b>	<b>\$961,186</b>

90% PROGRAM SERVICES



# MAHAALO

## PARTNERS

Action Strategies  
Adults & Children's Alliance  
Aloha United Way  
Alu Like  
American Red Cross  
Arbor ResCare  
Baby STEPS  
Big Brothers, Big Sisters  
Center for Social Emotional Foundations of Early Learning  
Chaminade University  
Champions for Children  
Child & Family Service  
Child Care Aware  
Child Care Business Coalition,  
County of Hawaii  
County of Maui  
DOE Community Engagement Office  
Early Childhood Education Comprehensive System  
Early Childhood Positive Behavior Support  
Early Learning Advisory Board  
Easter Seals Hawaii  
Executive Office of Early Learning  
Family Support Service  
First To Work  
Friends of the Future  
Hawaii Association for the Education of Young Children  
Hawaii Careers with Young Children  
Hawaii Children's Action Network  
Hawaii Independent Energy  
Hawaii Island United Way  
Hawaii Pacific University  
Head Start Collaboration Office  
Healthy Mothers-Healthy Babies  
Honolulu Community Action Program  
Honolulu Community College  
Hooikaika Partnership  
Hui Lau Lima

Imua Family Services  
INPEACE  
Kamehameha Schools  
Kauai Community College  
Kauai Community STEPS Project  
Kauai Early Learning Practitioners  
Kauai Planning & Action Alliance  
Kauai United Way  
Keiki Caucus  
Keiki O Ka Aina,  
Keiki To Career Kauai  
Kia I Ka Ike  
Leadership Kauai  
Learning to Grow  
Maui County Early Childhood Resource Center  
Maui Economic Opportunity  
Maui Family Support Services  
Maui United Way  
Mayor's Advisory Committee  
National Association of Family Child Care  
Neighborhood Place of Kona  
Neighborhood Place of Puna  
North Hawaii Community Hospital  
Oceanic Time Warner Cable  
Office of the Prosecuting Attorney (Hilo)  
Parents And Children Together  
Partners in Care  
Partners in Development  
PMRF Early Childhood Development Center  
Positive Behavior Support State Leadership Team  
Queen Liliuokalani Trust  
Safe Sleep Hawaii  
State of Hawaii Department of Education  
State of Hawaii Department of Health  
State of Hawaii Department of Human Services  
Storybook Theatre of Hawaii  
Strengthening Families  
Tom Copeland  
Tutu & Me Traveling Preschool  
University of Hawaii at Manoa  
UH Center on the Family  
UH Hilo  
UH Maui College  
Waianae Coast Early Childhood Services  
Waikiki Community Center

***PATCH also thanks over 50 organizations that donated training space in 2017.***

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*Report reflects donations as of December 31, 2017.  
In the preparation of this report, we try to avoid errors  
and omissions. Please accept our apologies in advance  
if any are found and contact us for corrections.*

2017 Annual Report printed  
as a community service by

**RICOH**

**Thank you also to the many caring individuals and  
companies that donated in-kind items to PATCH in  
2017. Your support helps us to improve keiki's lives.**



**PATCH**

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Supporting Hawaii's Child Care Needs

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# THE ROAD AHEAD



Continuing to recruit new child care providers to serve Hawaii's keiki.

Homeless outreach Program connecting 0-6 Year olds to necessary resources.

Striving for quality care to effect long-term impact and success for all children.

Helping Hawaii's family child care homes to meet new insurance requirements.

Offering NEW safe sleep & child food allergy trainings so babies & kids stay safe & well.

Establishing steady funding streams for support services for children & families.