



**PATCH**

Supporting Hawaii's Child Care Needs

560 North Nimitz Hwy  
Suite 218  
Honolulu, Hawaii 96817

Non-Profit Organization  
U.S. POSTAGE  
PAID  
Permit No. 562  
Honolulu, HAWAII

**OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND  
AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII.**

*Voted "Hawaii's Best Child Care Referral Service" for 7 years in a row by readers of Honolulu Family Magazine*

**2019 ANNUAL REPORT**



**PATCH**

Supporting Hawaii's Child Care Needs

**A LITTLE KINDNESS MAKES  
YOUR SPIRIT GROW.**



## AFFILIATIONS:



## AWARDS:



# PRESIDENT'S MESSAGE

Aloha,

In 2019, PATCH continued its proud tradition of serving the keiki of Hawaii by connecting children and families with community services. We hope you enjoy reading this report which offers tangible results and explores the quality programs offered through PATCH. This report will highlight the ways that PATCH connects the families and caregivers to the resources they need to better support our keiki.

PATCH continues to play an important role in the early childhood learning community as a connector and advocate, matching children and families with government, non-profit and private services. PATCH has continued to expand, expanding programs to new areas and locations, and forming new alliances in the community. PATCH is also making investments for the future, leveraging improvements in technology provide more power matching services and improve data collection and sharing.

New Initiatives:

- Initiating Maui Literacy program
- Restarted the Oahu Homeless Outreach program
- Partnered with The Toy Foundation and Delivering Good and participated in the 2019 Holiday Toys Across America program. This was part of the Holiday Toys Across America program where brand-new toys are distributed to children in-need throughout all 50 states during the 2019 holiday season.
- Partnered with DOE to provide training Statewide to Educational Assistance working in a PK licensed inclusion setting

2019 was also a year of transitions at PATCH, with changes in key leadership positions. Through the changes, the PATCH leadership team, managers, front-line staff and board of directors continued to serve the community with a competence, creativity and above all a deep commitment to serve.

We offer our sincerest thanks to our donors, community partners, volunteers, staff and board for all of your support and serving the children of Hawaii.

Mahalo,

Ryan Yamamoto



# PARTNERS

Aloha United Way  
Baby Friendly/Breastfeeding Task Force  
Baby S.A.F.E.  
Baby STEPS  
Child & Family Service, Head Start  
Child Care Aware  
Child Care Business Coalition  
Collaborative Leaders Network  
Department of Health  
Department of Human Services  
Department Of Education  
Early Childhood Education Comprehensive System  
E. Hawaii Coalition for Prevention of Abuse & Neglect  
East Hawaii Perinatal Consortium  
Easter Seals Hilo  
Executive Office on Early Learning  
Family Support Hawaii, Early Head Start  
HIAEYC  
Hawaii Children's Action Network  
Hawaii Island United Way  
YWCA Developmental Preschool  
Honolulu Community College  
Hui Kilo Pohaku  
IMUA Family Services  
Ka Hale O Na Keiki  
Kamehameha Schools  
Kauai Community College

Kauai Dental Task Force & Breastfeeding  
Kauai Keiki Care Provider Association  
Kauai Planning & Action Alliance  
Kauai STEPS  
Kauai United Way  
KELP  
Kai I Ka Ike  
Learning to Grow  
Maui Community College  
Maui Economic Opportunity Head start  
Maui Family Support Services, Early Head Start  
Medical Home Works  
Mikiala Early Screening Program/PACT  
National Workforce Registry Alliance  
Parent Educators Networking  
Prevent Child Abuse & Neglect Leadership Team  
Read to Me International  
Safe Sleep Committee  
Samuel N. & Mary Castle Foundation  
Sequenced Transitions to Education in the Public Schools (STEPS) Statewide  
Strengthening Keiki of Incarcerated Parents Partnership (SKIPP)

Tutu & Me Traveling Preschool  
University of Hawaii at Manoa  
University of Hawaii at Hilo  
Windward Community College  
YWCA Kauai

THANK YOU TO THE MANY CARING INDIVIDUALS AND COMPANIES THAT DONATED IN-KIND ITEMS TO PATCH IN 2018. YOUR SUPPORT HELPS US TO IMPROVE KEIKI'S LIVES IN HAWAII.



BOARD OF DIRECTORS

Ryan Yamamoto  
Deborah Ng-Furuhashi  
Abe Toma  
Cara Tanimura  
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Anderson  
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Cynthhia Achong  
Dory Rimando  
Joleen Abreu  
Lorelei Numazawa  
Nolia Maglinti  
Ranee Unutoa  
Susannah Tenorio

CHAMPIONS

First Hawaiian Bank  
Servco Foundation  
American Savings Bank  
Bank of Hawaii  
Central Pacific Bank  
Hawaii Hotel Industry  
Foundation  
Maui County  
Oahu Visitor Industry  
Charity Walk  
Kosasa Foundation  
Atherton Family Foundation  
Samuel N. & Mary Castle Foundation  
Pettus Foundation

CORPORATIONS & FOUNDATIONS

ANGELS \$1000+

German Benevole Society of  
Honolulu  
Giving Bracelet  
J. Watumull Fund

BENEFACTORS \$500-\$999

Mark Hayes

SUPPORTERS \$100-\$499

Big Island Tree  
Lisa Shigemura  
Jasmine Fontanilla  
Hilo Keiki Care  
Christyn Sanchez  
Antonia Fujimoto  
Sounds of Success Preschool

FRIENDS \$1-\$99

Jollen Abreu  
Big Island Deli  
Irene Duarosan  
Harry Ferguson  
Dale Jacobs  
C. Nishita  
Elizabeth Salahub

Report reflects donations as of December 31, 2019. In the preparation of this report, we try to avoid errors and omissions Please accept our apologies in advance if any are found and contact us for corrections.

Financials

	2019	2018
<b>Revenue and Support</b>		
Government Grants & Contracts	\$3,020,413	\$3,483,927
Unrestricted Contributions	77,780	62,061
Program Fees	23,505	42,220
Contributions from United Way	14,068	26,077
Other Contributions	19,238	12,532
Released From Restrictions	34,193	8,126
Other Income	18,474	11,862
<b>Total Revenue and Support</b>	<b>3,207,671</b>	<b>3,646,805</b>
<b>Expenses</b>		
Child and Adult Care Food Program	1,181,389	1,324,680
Other Child Care Services	533,125	705,354
Child Care Training	554,292	518,837
Preschool Open Doors	464,203	452,853
Resource and Referral Program	310,863	305,196
Management and General	370,696	383,700
Fundraising	8,635	307
<b>Total Expenses</b>	<b>3,423,203</b>	<b>3,690,927</b>
 Increase in unrestricted net assets	 (215,532)	 (44,122)
 Temporarily Restricted Contributions	 37,385	 8,324
Released From Program Restrictions	(34,193)	(8,126)
Increase (Decrease) in Temporarily Restricted Net Assets	3,192	198
 Decrease in Net Assets	 (212,924)	 (43,924)
 <b>Net Assets End of Year</b>	 <b>\$ 643,306</b>	 <b>\$ 855,646</b>









# What Did We Do?

VERIFIED CREDENTIALS OF **4971**  
PRESCHOOL CENTERS WORKERS  
**142** PEOPLE RECEIVED IN-PERSON  
COUNSELING  
**\$42,622.50** HELPED **74**  
PEOPLE TAKE COLLEGE COURSES IN  
EARLY CHILDHOOD EDUCATION  
HELPED MORE THAN **17,649** FAMILIES  
FIND NEEDED SERVICES TO  
INCLUDE: MEDICAL, DENTAL, LEGAL,  
EDUCATION & NUTRITION SERVICES  
PROVIDED QUARTERLY SITE  
VISITS TO MONITOR THE  
HEALTH AND NUTRITION OF  
MEALS SERVED BY **230**  
CHILD CARE PROVIDERS  
CARING FOR **5277** KEIKI.  
SERVED **679,929** MEALS!

THROUGH OUR HOMELESS OUTREACH  
WE EFFORTS, WE WERE ABLE TO  
ASSIST **71** FAMILIES AND **58**  
CHILDREN.  
**\$10,025,585**  
STATE—FUNDED TUITION  
ASSISTANCE HELPING **2863**  
AT—RISK CHILDREN ATTEND  
PRESCHOOL **158**  
PEOPLE ASSISTED TO START A FAMILY  
CHILDCARE HOME BUSINESS.  
**19** RECRUITS BECAME LICENSED  
**114** NEW CHILDCARE SPACES  
CREATED  
**2205** PARENTS AND EARLY EDUCATION  
PROFESSIONALS ATTENDED  
HOURS OF FREE TRAINING

CHILD CARE REFERRAL REQUESTS=  
17,649

Age range	preschool & center based	family child care home
0-18 months baby:	\$15,252	\$9,732
2-3 year old child:	\$12,228	\$9,360
3-4 year old child:	\$10,224	\$9,252

	 Family Child Care Homes	 Preschools	 Infant/Toddler Centers	 School Programs
Hilo:	40	37	4	6
Kona:	22	24	5	6
Kauai:	28	28	0	4
Lanai	0	1	0	0
Maui:	57	54	9	5
Molokai:	1	6	0	0
Oahu:	145	268	53	56
Totals:	293	418	71	77



# IN THEIR OWN WORDS...

Just a few examples of what the people  
we help have to say.

## Food Program

I manage a family home child care which serves children aged one through four years of age. All the meals are provided and as a participant to the USDA food program I am in constant relation with the members of the PATCH team. They do not only give me access to formations, information about my profession and the changes affecting it but they are an essential organism of quality control for our early childhood programs which would be very isolated without them. They also are the only web connecting the parents to the childcares of their communities as well as the daycare providers between themselves.

Yuana Garvin

## Child Care Resources & Referral

"As Hawaii's only child care Resource and Referral Agency, the excellent work that the PATCH staff does is integral for early childhood professionals and families to access community resources, training and critical information that ultimately impacts the quality and availability of child care for our youngest keiki.

~Anonymous



## Training

As a 72 year old widower, I was faced with the daunting task of caretaking a two month old granddaughter while her parents worked. Nine hours a day; five days a week. I was clueless until I heard about PATCH. Attending its night classes, I learned about early childhood development and principles of child care. I became empowered!

~Jim Jung

## Registry/Career Counseling

This is such an amazing program! This is actually the first time I've heard about this program and I am surprised that I haven't heard of it before due to the program's great services. I learned about the Early Childhood Registry which can track my professional development and offer me career counseling. This is such a great resource to have. Thanks PATCH!

~Kristan Crandall

## Preschool Open Doors

"I just wanted to express my sincere gratitude. Honestly, I can't thank you enough. I have never ever received any type of subsidy before so I really appreciate this one time opportunity. In fact, since I now have childcare, I just applied for a full-time teaching position. Mahalo for helping to create these opportunities for my daughter and me."

~Anonymous



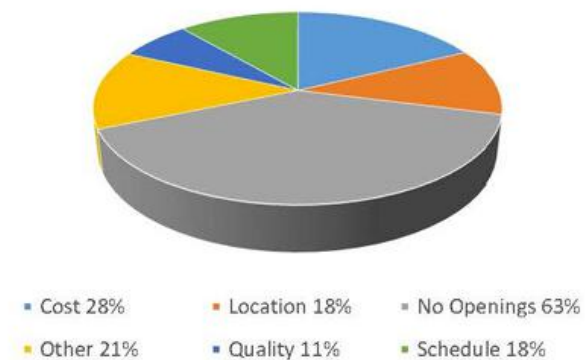




# CHILD CARE IN HAWAII 2019

THE MAJORITY OF INQUIRIES TO PATCH FOR CHILDCARE WERE FOR CHILDREN AGE 2 AND YOUNGER. MOST FAMILIES HAVE DECIDED ON A FAMILY CHILD CARE HOME, WITH COST AND LACK OF AVAILABILITY REMAINING THE LARGEST OBSTACLES TO FINDING CARE.

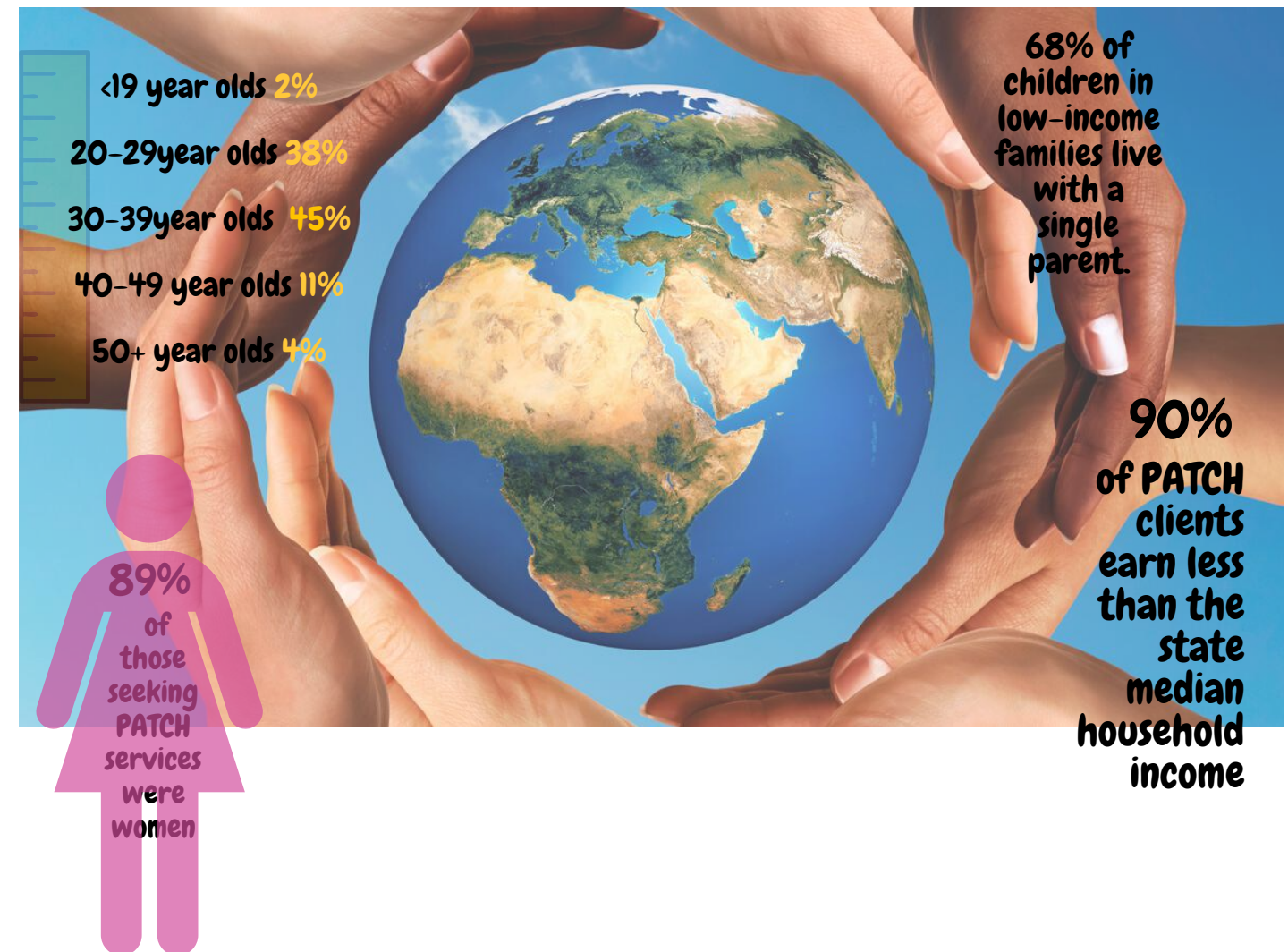
Problems Finding Care - Multiple Response Total Records: 2014 Total Records with Responses: 775  
Count



Type of Care Chosen Total Records: Multiple Care Chosen



## WHO DID WE HELP?



## Ethnicity

