



# 2021 ANNUAL REPORT

Honoring child care providers will take on a more profound meaning during the pandemic. Child Care programs have been faced with many challenges, close their doors or remain open, fear of team or own families health and safety, workforce shortage, financial uncertainty, rapidly changing protocols, shortage of PPE and cleaning supplies. Providers are among this country's unsung heroes.

Mauī PATCH Provider Social & From Bubbles to Butterflies Training



Tanya Rust (Guest)



Courtney Balkovek-Viernes (Guest)



P.J. Kelly



Rochelle Alo (Guest)

# PRESIDENT'S MESSAGE



Supporting Hawaii's Child Care Needs

## AFFILIATIONS:



As our world continues to change in rapid and unpredictable ways, the PATCH 'ohana has continued to give their all to support the children, families and early childcare network in Hawai'i. We are now more aware than ever that we cannot predict what will happen tomorrow, much less a year from now, so as we reflect on our past year, it is a testament to the efforts of the PATCH team and stakeholders that we have not only sustained our existing programs, but actively grew new opportunities to service our community.

In 2021, we ...

... promoted former Associate Director Carol Wear to Interim Executive Director. Carol has been our rock, guiding PATCH through unprecedented challenges of a global pandemic and has kept us moving forward, all with a smile on her face and the best interest of the keiki in her heart.

... renewed agreements with our sponsoring partners to lead critical early childcare programs, including, Child Care Resource and Referral, Child Care Training, Infant and Toddler Training, Food Program, Early Childhood Child Care Registry and Scholarships and Preschool Open Doors. (Read more about these programs in this report.)

... expanded our capacity and capabilities with strategic partnerships that expand our reach in the community, align our mission to State and Federal regulation, and provide opportunities for future programs that improve how we support children, families and caregivers.

Looking ahead, PATCH is positioned to expand our capacity and capability to serve our mission to support and improve the quality and availability of care for the young people of Hawai'i. We recognize how the needs of children, their families, and caregivers have changed and will continue to evolve as we develop new and innovative solutions. This is a challenge we are ready and excited to meet!

Finally, we want to thank our donors and funding partners who enable us to continue this important work. A very special recognition to our volunteers, staff and board who provide the energy and passion that touches the children and families in need in our community.

Abe Toma  
Board President





# BOARD OF DIRECTORS

Abe Tome  
Scott Fujieda  
Cara Tanimura  
John Miller Jr.  
Dean Ueda  
Deborah Ng -Furuhashi  
Antonia Fujimoto  
Laura Sakai  
Shayna Tamashiro  
Sophia Wong  
Susan Masumoto-Nonaka

**Our Board of Directors serve as a beacon of leadership. This diverse group of dedicated individuals donate their personal time to strengthen and enhance our organization.**

## MEMBERS

Pasha Lopez  
Lehuanani Stone  
Cortney Wright  
Zibeth Hada  
Holy Nativity School  
Wayne Parsons  
Dale Faulkner  
Dory Rimando  
Tara Miyahshiro  
Kimberlye Wilson  
Elizabeth Brose  
Tara Miyashiro



Thank You!



# PARTNERS

We would like to recognize the following organizations for their collaboration with PATCH. Together we are expanding quality programming and services to a greater number providers, children and families.

Aloha United Way  
Baby Friendly/Breastfeeding Task Force  
Baby S.A.F.E.  
Baby STEPS  
Child Care Aware of America  
Child Care Business Coalition  
County of Maui  
Cypherworx  
Department of Health  
Department of Human Services  
Department of Education  
Early Childhood Action Strategy  
Early Learning Consortia  
E. Hawaii Coalition for Prevention  
of Abuse & Neglect  
Early Learning Ventures  
East Hawaii Perinatal Consortium  
Easter Seals  
Executive Office on Early Learning  
Family Support Hawaii, Early Head Start  
HIAEYC  
Hawaii Children's Action Network  
Hawaii Community College  
Hawaii Community Foundation  
Hawaii Island United Way  
YWCA Developmental Preschool  
Honolulu Community College  
Honolulu Community Action Program  
IMUA Family Services  
Ka Hale O Na Keiki  
Kamehameha Schools  
Kauai Community College

Kauai Dental Task Force &  
Breastfeeding  
Kauai Keiki Care Provider Association  
Kauai Planning & Action Alliance  
Kauai STEPS  
Kauai United Way  
KELP  
Kai I Ka Ike  
KOKA  
Learning to Grow  
Maui Community College  
Maui Economic Opportunity Head start  
Maui Family Support Services, Early  
Head Start  
Maui United Way  
Medical Home Works  
National Workforce Registry Alliance  
Network Weavers  
PACT  
Pacific Gateway  
Partners In Development Foundation  
Prevent Child Abuse & Neglect  
Read to Me International  
Safe Sleep Committee  
Sequenced Transitions to Education in  
the Public Schools (STEPS) Statewide  
Strengthening Keiki of Incarcerated  
Parents Partnership (SKIPP)

Tutu & Me Traveling Preschool  
University of Hawaii at Manoa  
University of Hawaii at Hilo  
Windward Community College  
Worklife Systems  
YWCA Kauai

Thank you to the many caring individuals and companies that donated in-kind items to PATCH in 2021. Your support helps us to improve keiki's lives in Hawaii.



# CORPORATIONS & FOUNDATIONS

## CHAMPIONS 1001 +

Aloha United Way  
Collaborative Support Services  
Department of Health - Maui  
Flora S.H. Ling  
Friends of Hawaii Charities  
German Benevolent Society  
Hawaii Community Foundation  
Hawaii Hotel Industry  
Hawaii Island United Way  
Kamehameha Schools Bishop Estate  
Kauai United Way  
Maui United Way  
Whole Foods Market Community  
Giving Program  
Yasuhiro Matsuda

## ANGELS \$1000

Jhamandas Watumull Fund

## SUPPORTERS \$100—\$499

Amazon Smile  
Brandie Shin  
Carol Wear  
Clara Medina  
Danielle Thompson  
Darin Hajime  
Dean Ueda  
Debbie Ng-Furuhashi  
Diana Dahilig  
Jasmine Fontanilla  
Joann & Miles Baidack  
John E. McComas &  
Christine M. Kobayashi  
John Miller  
Laura Sakai  
Ryan Yamamoto  
Scott Fujieda  
Shayna Tamashiro  
Sophia Wong  
Susan Nonaka  
Wayne Parsons

## BENEFACTORS \$500—\$999

## FRIENDS \$1—\$99

Baccara Nix  
Beth Okamura  
Brenda Martin  
Cara Tanimura  
Christine Matsuda  
Constance Kefalas  
Doring Alaj  
Gail Judd  
Helene Kuwaye  
Jane Harrison  
Jonathan Oestereich  
Jonathan Wilson  
Larry Snyder  
Mary Ann Knight  
Mary Lu Kelley  
Melanie Joseph  
Nicole Higa  
Stephanie Snyder  
Vicki Davis

Report reflects donations as of December 31, 2021. In the preparation of this report, we try to avoid errors and omissions. Please accept our apologies in advance if any are found and contact us for corrections.

# Financials

## PATCH (PEOPLE ATTENTIVE TO CHILDREN)

### STATEMENT OF ACTIVITIES

For the Year Ended June 30, 2021

2021

#### CHANGES IN NET ASSETS

##### WITHOUT DONOR RESTRICTIONS

###### Revenue and support

Grants and contracts	\$3,258,330
Net assets released from donor restrictions	73,784
Contributions without donor restrictions	26,895
Program fees	21,700
Contributions from United Way	18,105
Other income	10,000
Total revenue and support	<u>3,408,814</u>

###### Expenses

###### Program services

Child and adult care food program	1,048,006
Other child care services	868,879
Child care training	528,681
Preschool open doors	443,037
Resource and referral program	344,450
Total program services	<u>3,233,053</u>

###### Supporting services

Management and general	166,912
Total supporting services	<u>166,912</u>
Total expenses	<u>3,399,965</u>

Increase (decrease) in net assets without donor restrictions

8,849

#### CHANGES IN NET ASSETS

##### WITH DONOR RESTRICTIONS

###### Contributions with donor restrictions for programs

83,603

###### Net assets released from donor restrictions

(73,784)

###### Increase in net assets with donor restrictions

9,819

#### INCREASE (DECREASE) IN NET ASSETS

18,668

#### NET ASSETS – Beginning of year

404,423

#### NET ASSETS – End of year

\$ 423,091

A young child with dark hair is looking upwards and to the right. The background shows a body of water with ripples. A large, colorful graphic overlay is positioned in the foreground, featuring a blue and yellow top section and a red and green bottom section. The text is presented in white and blue boxes within this overlay.

**FACT**

**Child Care supply  
was significantly  
decreasing before the  
start of the pandemic.  
Situation had worsened  
Are we on the road to  
Recovery?**



Pre-pandemic Hawaii had almost 800 licensed providers, accounting for almost 24,000 seats for children five and under. During the pandemic we lost more than 3,000 seats. Providers had closed due to concerns of health and safety, and families not returning due to lost wages. As Hawaii is slowly recovering from the pandemic and parents returning to the workforce providers are slowly re-opening if they had closed. However, we are not anywhere near pre-pandemic numbers as our capacity remains below 15% .

Even as business reopens and parents return to work, they will find that there is not enough child care available. Similar to other sectors, the Early Childhood sector is suffering from a lack of workforce. This means that the spaces that were available in centers will be lost and even with significant investment, family child care providers won't be able to serve all the children in need of care. It is important that parents have options and therefore it will become even more important for us to understand the child care communities, and to provide resources for rebuilding of quality child care settings that meet those needs.

**This crisis is an opportunity to expand access, make child care affordable for all families and increase the quality of providers.**





**CHILD CARE REFERRAL REQUESTS=**  
**26,979**



Preschool &		
Age Range	Center Based	FCCH
0-18 Months	\$18,441	\$9,862
2 - 3 Year Olds	\$12,877	\$9,432
3 - 5 Year Olds	\$11,048	\$9,425

## FACILITY COUNT



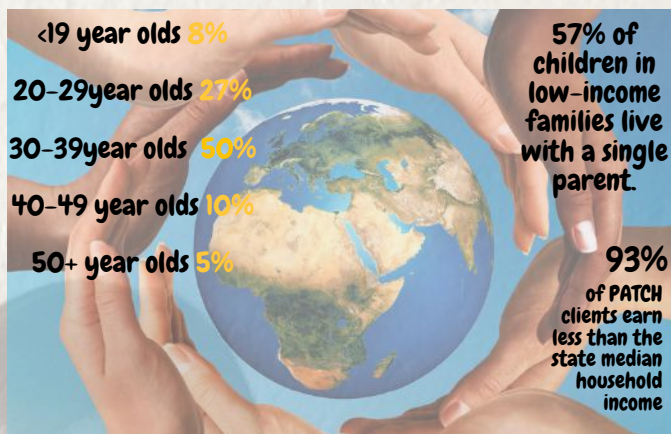
	Family Child Care Home	Preschools	Infant/Toddler Centers	School Age
Hilo:	34	32	3	4
Kona:	22	24	5	12
Kauai:	28	26	0	4
Lanai:	0	1	0	1
Maui:	54	56	10	14
Molokai:	0	5	0	0
Oahu	124	260	49	54
<b>Total:</b>	<b>262</b>	<b>404</b>	<b>67</b>	<b>89</b>

2021

# CHILD CARE IN HAWAII

2021

## WHO DID WE HELP?



The majority of inquiries to PATCH for childcare were for children age 2 and younger. Most families have decided on a family child care home, with cost and lack of availability remaining the largest obstacles to finding care.

### TYPES OF CARE CHOSEN

BASC:	1%
FCC:	20%
I/T Center:	5%
Preschool:	15%
Relative Care:	4%
Parents/Guardian:	1%
Have not decided:	54%

### PROBLEM FINDING CARE

Cost:	14%
No openings:	78%
Schedule:	7%
Quality:	1%

### Ethnicity

43%	4%
Hawaiian	Filipino
22%	2%
White	Hispanic
14%	1%
Asian	Black
14%	
Pacific Islander	



95%  
of those seeking PATCH services were women

based on off voluntarily self reported #'s



# WHAT DID WE DO?



The Registry is a vital component of the statewide workforce and professional development system. The Registry program documents the qualifications of practitioners based upon training, experience and professional achievements in the field of early care and education. Registry verified the credentials of 3519 practitioners and process over 14, 810 Health and Safety Training Certificates. Career counseling was provided to 74 individuals.

Preschool Open Doors (POD) promotes school readiness by providing child care subsidies to eligible families for the year prior to kindergarten. PATCH awarded \$7,221,647.00 in state tuition to 1607 children which 1,144 were from single parent households.



Hawaii's only Child Care Resource and Referral Agency. We refer you to Hawaii's licensed preschools, child care centers and family child care homes. We provide you the resources and tools needed to help assist you when searching for quality care. PATCH provided 26,979 child care referrals.

# WHAT DID WE DO?



PATCH offers free In-person, live webinars, and self-paced training throughout the state in an effort to increase the availability and quality of child care settings and providing education to families. PATCH offered 289 trainings to 2178 participants. Trainings were all conducted online due to the pandemic.



PATCH has awarded education scholarships to 78 individuals in the amount of \$50,000. Scholarships are provided on a reimbursement basis upon successful completion of coursework.

Respite program is a referral based program providing up to 40 hours of care a month for their qualifying child. 29 Navy families received respite services for a total of 31 children.





# WHAT DID WE DO?



Nutrition helps children establish a strong foundation for healthy eating habits and nutritional knowledge that they can apply throughout life.

PATCH is a Sponsoring Organization for the USDA Child Care Food Program and we support Family Child Care Homes serving healthy, balanced, and nutritious meals and snacks to our young children. PATCH reimbursed \$619,331 to the 169 providers enrolled on USDA and submitted claims. Providing meals to 1225 children.

PATCH assisted 16 potential providers to become registered family child care providers in Hawai'i creating an additional 96 child care seats while working with an additional 157 potential providers.





# IN THEIR OWN WORDS...

Dear PATCH Team, We would love to thank you for the amazing job you all do everyday. Thank you for picking up the phone all the time and patiently answering all my questions. You always have been, gentle, supportive and kind. Thank you also for the great opportunity you offer to us. Rebecca

I have completed a virtual on-line class called "Bubbles to Butterflies" which allowed me to enhance the learning and play part of my program. Since then, I have taught the children two different songs, read them a book about butterflies, and the sequence of their life cycle, and created paper butterflies using the ideas from the class."

PATCH has been phenomenal with support and information needed to operate from the beginning to current. I have been able to use the information and implement it in everyday work with my infants and toddlers, from the food program, COVID-19 to training classes PATCH is always very supportive. The food program gives me all the information that I need to provide children in care with a nutritional balanced meal. Since being on the food program I have learned how important it is to have knowledge about foods and meal portions for the Infants and Toddlers. The live zoom classes have been a good experience as well as lots of learning. The training classes that I have done have all been free classes on their website. While on the web site I noticed additional classes to possibly further my career as a child care provider. If it wasn't for me taking these courses I wouldn't have known that those types of options were available to me. As well as all the learning about emotional support to understanding infants and toddlers. The courses help get a better mind set of how to handle my little ones in care. The effort that all the PATCH employees have put into making sure each provider has the tools to operate properly makes reaching out so easy and comfortable. I have personally had a million and one questions no matter the question or concerns I have always had a great experience. K.D.

A lot of time as home child care providers we are isolated and alone. This class gave me more insight and tools to use to help myself and my daycare. I was also very happy to meet some new childcare providers in different areas of the islands. The little grant and goodies that were given to us at the end of the class made me feel very wanted and appreciated. J.R.

What I loved most were the caring staff that made me feel welcomed as if I've known them all my life. P.Y.

When the pandemic became a reality for our island, PATCH was invaluable. PATCH coordinate zoom meetings whereby preschool administrators were able to collaborate and share ideas regarding reopening. M.G.





Supporting Hawaii's Child Care Needs

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Honolulu, HAWAII



**OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND  
AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII.**

*Voted "Hawaii's Best Child Care Referral Service" for 7 years in a row by readers of Honolulu Family Magazine*