

# 2020 ANNUAL REPORT



Supporting Hawaii's Child Care Needs

**PATCH IS HERE TO SUPPORT AND IMPROVE THE  
QUALITY AND AVAILABILITY OF CARE FOR THE  
YOUNG PEOPLE OF HAWAII**

**A LITTLE KINDNESS MAKES YOUR SPIRIT GROW**



# PRESIDENT'S MESSAGE



## AFFILIATIONS:



Aloha mai kākou,

He 'a'ali'i ku makani mai au; 'a'ohe makani nana e kula'i

2020 was a challenging year due to the pandemic and everyone's lives being transformed. Hawaii changed drastically over the last year but PATCH, just like the 'a'ali'i plant, was able to adapt to the ever changing new normal to continue its proud tradition of serving the keiki of Hawaii. PATCH kept connecting children and families with community services. Our leadership team stepped up in 2020 juggling the task of providing leadership for the organization while handling the new challenges that the pandemic created. The PATCH leadership team, managers, front-line staff and board of directors continued to serve the community with competence, creativity and above all a deep commitment to serve.

Our PATCH staff has remained committed to our programs and the services that they provide. As our organization enters its 45th year we remain committed to our mission to support and improve the quality and availability of care for the young people of Hawaii. PATCH continues to be an important player in the early childhood learning community as a connector and advocate, matching children and families with government, non-profit and private services. PATCH continues to help families find the right childcare and offers free resources on choosing and paying for child care, child development, parenting and becoming a childcare provider. We are also always looking at new areas and locations to expand and form new alliances so that we can ensure we can continue our mission.

Mahalo to our donors, community partners, volunteers, staff and board for all of your support and serving the children of Hawaii.

Me ka ha'aha'a,

Debbie Ng-Furuhashi



# About PATCH



PATCH is Hawaii's statewide child care resource and referral agency. We are your go-to for early care and education as we "patch" help you through the resources that benefit the social welfare of young keiki and families. We are a registered Hawaii 501(c)3 non-profit organization.

PATCH Supports parents, child care providers, and local communities to find, plan, pay for, and provide quality child care. We track local supply, demand, and cost of child care. PATCH is unique in its ability to gather information to better understand family and community needs. Most PATCH services are FREE.

## PATCH HELPS YOU:

Find and select quality child care with FREE **Resource and Referrals**. We refer you to Hawaii's licensed preschools, child care centers, and family child care homes.

Trains you on child care basics, child development, infant and toddler care, and more. PATCH **Training programs** offer OVER 100 FREE CLASSES, in person and online, open to all.

Provides tuition assistance so more kids attend preschool to better prepare for kindergarten in **Preschool Open Doors**. Reimburses you with **Scholarships** for completed Early Childhood Education college credits or Child Development Associate (CDA) and renewal fees.

**Hawaii DHS Early Childhood Registry** tracks professional development and offers career counseling for current or soon-to-be practitioners of Early Childhood Education.

Reimburses family child care homes in the **USDA Food Program** for feeding children nutritious balanced meals.

Assists you to become a licensed home-based family child care provider via the **Recruitment program**.

For qualifying Navy families, connects your child with special needs to trained **Respite Care** providers.





## PARTNERS

Aloha United Way  
Baby Friendly/Breastfeeding Task Force  
Baby S.A.F.E.  
Baby STEPS  
Child & Family Service, Head Start  
Child Care Aware of America  
Child Care Business Coalition  
County of Maui  
Cypherworx  
Department of Health  
Department of Human Services  
Department Of Education  
Early Childhood Action Strategy  
Early Learning Consortia  
E. Hawaii Coalition for Prevention  
of Abuse & Neglect  
East Hawaii Perinatal Consortium  
Easter Seals  
Executive Office on Early Learning  
Family Support Hawaii, Early Head Start  
FVIC  
HIAEYC  
Hawaii Children's Action Network  
Hawaii Community Foundation  
Hawaii Island United Way  
YWCA Developmental Preschool  
Honolulu Community College  
IMUA Family Services  
Ka Hale O Na Keiki  
Kamehameha Schools  
Kauai Community College

Kauai Dental Task Force &  
Breastfeeding  
Kauai Keiki Care Provider Association  
Kauai Planning & Action Alliance  
Kauai STEPS  
Kauai United Way  
KELP  
Kai I Ka Ike  
KOKA  
Learning to Grow  
Maui Community College  
Maui Economic Opportunity Head start  
Maui Family Support Services, Early  
Head Start  
Maui United Way  
Medical Home Works  
Mikiala Early Screening Program/PACT  
National Workforce Registry Alliance  
Network Weavers  
Parent Educators Networking  
PACT  
Pacific Gateway  
Partners In Development Foundation  
Prevent Child Abuse & Neglect  
Read to Me International  
Safe Sleep Committee  
Samuel N. & Mary Castle Foundation  
Sequenced Transitions to Education in  
the Public Schools (STEPS) Statewide  
Strengthening Keiki of Incarcerated  
Parents Partnership (SKIPP)

Tutu & Me Traveling Preschool  
University of Hawaii at Manoa  
University of Hawaii at Hilo  
Windward Community College  
Worklife Systems  
YWCA Kauai

Thank you to the many caring individuals and companies that  
donated in-kind items to PATCH in 2020. Your support helps us to  
improve keiki's lives in HaWaii.

## BOARD OF DIRECTORS

Deborah Ng -Furuhashi  
Abe Tome  
Cara Tanimura  
Dean Ueda  
Ryan Yamamoto  
Scott Fujieda  
Antonia Fujimoto

Susan Masumoto-Nonaka  
John Miller  
Melanie Jseph  
Laura Sakai  
Shayna Tamashiro  
Sophia Wong

## MEMBERS

Nolan Chan  
Camila Peterson  
Susannah Tenorio  
Jennifer Townsend  
The Early School

## CORPORATIONS & FOUNDATIONS

### CHAMPIONS

Aloha United Way  
Samuel N. & Mary Castle Foundation  
Pettus Foundation  
Friends of Hawaii Charity  
Rev. Takie Okumra Family Fund  
Maui United Way  
Kauai United Way  
Hawaii Island United Way  
Hawaii Community Foundation

### ANGELS \$1000+

German Benevole Society of  
Honolulu  
Collaborative Services  
Hawaii Federal State Credit Union  
KTA

### BENEFACTORS \$500—\$999

### SUPPORTERS \$100—\$499

Cody Barretta

### FRIENDS \$1—\$99

Elizabeth Salahub

Report reflects donations as of December 31, 2020. In the preparation of this report, we try to avoid errors and omissions Please accept our apologies in advance if any are found and contact us for corrections.





# Financials

## PATCH (PEOPLE ATTENTIVE TO CHILDREN)

### STATEMENT OF ACTIVITIES

For the Year Ended June 30, 2020  
(With Prior Year Comparative Information)

	<u>2020</u>	<u>2019</u>
CHANGES IN NET ASSETS WITHOUT DONOR RESTRICTIONS		
Revenue and support		
Government grants and contracts	\$2,775,376	\$3,020,413
Contributions without donor restrictions	95,125	77,780
Net assets released from donor restrictions	44,521	34,193
Program fees	20,960	23,505
Special event – net	-	19,238
Contributions from United Way	13,464	14,068
Other income	6,859	18,475
Total revenue and support	<u>2,956,305</u>	<u>3,207,672</u>
Expenses		
Program services		
Child and adult care food program	1,060,160	1,181,389
Child care training	520,717	543,651
Other child care services	479,662	459,099
Preschool open doors	406,663	441,249
Resource and referral program	315,425	290,477
Total program services	<u>2,782,627</u>	<u>2,915,865</u>
Supporting services		
Management and general	467,190	497,815
Fundraising	-	9,524
Total supporting services	<u>467,190</u>	<u>507,339</u>
Total expenses	<u>3,249,817</u>	<u>3,423,204</u>
Decrease in net assets without donor restrictions	<u>(293,512)</u>	<u>(215,532)</u>
CHANGES IN NET ASSETS WITH DONOR RESTRICTIONS		
Contributions with donor restrictions for programs	99,150	37,385
Net assets released from donor restrictions	<u>(44,521)</u>	<u>(34,193)</u>
Increase in net assets with donor restrictions	<u>54,629</u>	<u>3,192</u>
DECREASE IN NET ASSETS	(238,883)	(212,340)
NET ASSETS – Beginning of year	<u>643,306</u>	<u>855,646</u>
NET ASSETS – End of year	<u>\$ 404,423</u>	<u>\$ 643,306</u>

# What Did We Do?





## What Did We Do?

- Registry had verified credentials of 4672 center workers while providing career counseling to 74 practitioners. 15,019 Health and Safety Training certificates were processed.
- 104 scholarships were provided to 84 child care workers for a total of \$58,438.62
- Food Program monitored 201 family child care programs which provided 439,755 meals to 1951 children.
- 2515 at risk children attended preschool through the assistance of Preschool Open Doors totaling \$9,510,560 for the year. 1299 children were from single parent household.
- 407 free trainings were attended by 2038 individuals from a variety of settings.
  - 1,476 Center Staff
  - 197 Family Child Care Providers
  - 65 Potential Providers
  - 31 Foster Parent
  - 3 Licensed Exempt Providers
  - 266 Other
- 13,396 referrals were provided for childcare.
- Through our partnership with CoH, PATCH had distributed \$80,482.06 in CARES Act funding to 64 childcare providers. Health and Safety, sanitization, and education equipment were purchased for a total of \$202,714.98
- PATCH assisted 16 new providers in becoming a family childcare provider creating an additional 96 childcare seats.
- 128 Licensed programs and 405 child care providers received CoM CARES Bin. CARES funding totaling almost \$100,000 was used to purchase 35 different materials and tool to assist with health and safety of the children.

## Annual Tuition

Age Range:	Center	Home
0-18 months	\$17,460	\$8,997
2-3 year old	\$12,411	\$9,517
4-5 Year old	\$10,596	\$9,550

CHILD CARE REFERRAL REQUESTS  
13,396

	 Family Child Care Home	 Preschools	 Infant/Toddler Centers	 School Age
Hilo:	38	33	3	5
Kona:	22	24	5	11
Kauai:	28	27	0	3
Lanai:	0	1	0	1
Maui:	58	52	13	16
Molokai:	1	5	0	0
Oahu	129	260	50	55
<b>Total:</b>	<b>276</b>	<b>402</b>	<b>71</b>	<b>91</b>

FACILITY COUNT

2020

# CHILD CARE IN HAWAII

2020

## WHO DID WE HELP?



THE MAJORITY OF INQUIRIES TO PATCH FOR CHILDCARE WERE FOR CHILDREN AGE 2 AND YOUNGER. MOST FAMILIES HAVE DECIDED ON A FAMILY CHILD CARE HOME, WITH COST AND LACK OF AVAILABILITY REMAINING THE LARGEST OBSTACLES TO FINDING CARE.

## PROBLEM FINDING CARE

Cost: 5%  
No openings: 86%  
Schedule: 7%  
Quality: 1%

## Ethnicity

19% White	10% Asian
28% Hawaiian	7% Pacific Islander
2% Black	18% Hispanic
	16% Filipino

94%

of those seeking PATCH services were women

## TYPES OF CARE CHOSEN

BASC: 0%  
FCC: 55%  
I/T Center: 9%  
Preschool: 24%  
Relative Care: 12%  
Parents/Guardian: 1%  
Have not decided: 27%

based on off voluntarily self reported #'s



# IN THEIR OWN WORDS...

Just a few examples of what the people we help have to say...

Wow, PATCH has always been an AWESOME supporter of child care facilities & centers. Thank You, thank you, thank you!

This is AMAZING news. I feel like I just hit the jackpot with the CC Assistance funding and all the additional gifts to help us guard against Covid spread. Thank you so much for working hard on our behalf. I appreciate it so very much.

## Recruitment

Just want to say thank you so much to PATCH staff, who help me grow with my childcare business. They have helped me in so many ways and have given me such good resources when I needed them and they always answered any questions I may have had. They are so sweet and kind and do their job so well.

## Child Care Resources & Referral

I just wanted to send a quick "Mahalo!" to thank you for your help recently, and also to relay the good news that we found a spot for our daughter. Your exhaustive referral list was very comforting (seeing that we still had options), since we had all but given up hope on the schools on my original list. Thanks again, and best wishes for 2021!

~Chris

## Training

Thank you so much for all your help in registering for the webinars to enable me to fulfill the 16-hour PATCH requirement for 2020-21. When I started the first course on August 27 (Bigger than Books) I was a nervous wreck and very, very stressed out. Without your many emails and phone calls, I would never have completed that first course. By the time I took my last course last night (Social Guidance) I finally felt I knew what I was doing and felt comfortable with the PATCH online learning program.

I usually hate doing anything on a computer and try to handle most of my transactions in person or by phone or snail mail (at 75 I'm a dinosaur in this digital age), but COVID-19 has forced me to learn new digital skills, which I've been able to do thank to great teachers like you.

G.L.

## Preschool Open Doors

We sincerely thank you in giving our child the opportunity to attend preschool. Thank you for working tirelessly during this COVID season and processing our tile timely. We are very grateful for all of your effort and kind assistance.

- Mom and Dad

When I hear the acronym of PATCH, I have to smile! PATCH has always been there for me and my business, right from the start. They assist me with referrals of families looking for childcare to providing me with classes to help me get my yearly 16 hours of Health and Safety requirements

I feel like I just hit the jackpot with the CC Assistance funding and all the additional gifts to help us guard against Covid spread. Thank you so much for working hard on our behalf. I appreciate it so very much.

M.R.



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Honolulu, HAWAII



**OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND  
AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII.**

*Voted "Hawaii's Best Child Care Referral Service" for 7 years in a row by readers of Honolulu Family Magazine*